SORRENTO-II, BT 123, BT 123S, GLOSS WHITE

Warranty information.

WARRANTY PERIOD

5 years	5 years	1 year	1 year
Bath shell, replacement	Acrylic surface, cracking and chipping	Waste	In-house labour

The bath shell is warranted against loss of water through the fibreglass laminate of the tub body as a result of a defect in materials and workmanship. The acrylic surface is warranted against cracking and chipping resulting from a defect in the acrylic surface material. Warranty periods run from the purchase date. Scratches are not covered under warranty.

IMPORTANT INFORMATION

01 Inspecting the bath before installation is the responsibility of the installer or building contractor acting on behalf of the user.

02 The installer or building contractor must make sure the bath is free of defect or damage. If there is a problem, do not install the bath. ECT Global is not responsible for failures or damage that could have been discovered, repaired or avoided by proper inspection and testing before installation.

03 Damage in transit is the responsibility of the carrier. The user or installer must open the crate and inspect the bath for damage on delivery. If damage is found, report it immediately and in writing to the seller and the carrier, and request an inspection. If the carrier does not respond, report this to the seller and the carrier.

CLEANING AND MAINTENANCE

01 Clean the bath with a soft, non-abrasive cloth.

02 Avoid waxes, solvents, abrasives, acids and other chemical based cleaners.

03 The warranty is void if damage is caused by unsuitable cleaning products.

ADDRESS
42 Castro Way, Derrimut VIC 3026

PHONE
(03) 8390 6300

EMAIL
sales@zenmo.com.au

WEBSITE
www.zenmo.com.au

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Exclusions and claims.

LIMITATIONS AND EXCLUSIONS

01	The bath must be installed by a fully insured and licensed plumber only. Installation by anyone else voids the warranty.
02	The warranty does not cover any claim arising from abuse, misuse, negligence, accident, or improper installation or operation by the purchaser.
03	The warranty is void if the bath is altered, or if repairs are attempted by anyone other than an authorised agent of ECT Global.
04	The warranty does not extend to plumbing or components installed by dealers, installers or any other party.
05	ECT Global is not liable for loss of use, inconvenience, or any other incidental or consequential costs, expenses or damages.
06	Cleaners containing abrasives, alcohol or other organic solvents are excluded from the warranty, whether used by a contractor, a service company or the owner.
07	Damage during installation is not covered by the warranty.

HOW TO MAKE A CLAIM

Email the following to **service@zenmo.com.au**:

01	02	03
Proof of purchase	Evidence of installation by a licensed plumber	A picture of the bath

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