JESS CARE, BASIN MIXER

Warranty information.

WARRANTY PERIOD

20 years	5 years	2 years	1 year
Replacement of the ceramic cartridge	Replacement of the chrome finish	Replacement of all other finishes	In-house labour from the date of purchase

ECT Global assures the purchaser that the product is free from faulty workmanship and materials. The warranty only applies if the product is used for its intended purpose. ECT Global offers this warranty separately from any warranties implied under the Trade Practices Act. It does not seek to limit any rights a consumer may exercise under the Trade Practices Act or complementary state-based legislation. Terms apply from 1 January 2026.

THE WARRANTY IS VOID IF

01	The product has been damaged through misuse, neglect or accident.
02	The product has not been used in accordance with the installation guide.
03	The purchaser has modified or attempted to repair the product.
04	The product has not been installed by a registered plumber.
05	The general installation requirements in the installation guide have not been met.
06	Unsuitable cleaning products, such as waxes, solvents, abrasives or acids, have been used.

CLEANING AND MAINTENANCE

Clean the product with mild detergent and water on a soft cloth. Avoid waxes, solvents, abrasives, acids and other chemical based cleaners.

HOW TO MAKE A CLAIM

Email the following to **service@zenmo.com.au**.

01	02	03
A receipt of purchase from the merchant	A certificate of compliance with the installer's details	A picture of the product

ADDRESS
42 Castro Way, Derrimut VIC 3026

PHONE
(03) 8390 6300

EMAIL
sales@zenmo.com.au

WEBSITE
www.zenmo.com.au