LAVASSA, SS A504

Warranty information.

WARRANTY PERIOD

25 years	1 year	1 year
Parts or product replacement, sink only	Replacement of waste plugs	In-house labour, excluding waste plugs

The warranty period starts on the date of purchase, provided the sink has been installed in accordance with the installation instructions. It covers the original purchaser, is not transferable and applies to a sink used in a domestic or residential application and maintained in accordance with the cleaning instructions. The 25 year warranty complies with the Competition and Consumer Act 2010. Faults caused by defective production or materials will be repaired or replaced at the sole discretion of ECT Global, by repairing faulty components or replacing the product with the same or an equivalent model. The balance of the warranty period from the original date of purchase then applies. By installing the sink, the owner accepts that it is free of blemishes or imperfections, including scratches, damage and discolouration.

THIS WARRANTY DOES NOT COVER

01	Failure to follow the installation instructions.
02	A sink without a document proving the date of purchase.
03	Scratching, chipping, spotting, discolouration or tampering.
04	Damage caused during installation.
05	Damage caused by unsuitable cleaning products, including waxes, solvents, abrasives and acids.
06	Removal and re-installation costs, technician call-outs and costs from non-use of the product.

HOW TO MAKE A CLAIM

Email the following to **service@zenmo.com.au**:

01	02	03
Proof of purchase	Evidence the product was installed by a licensed tradesperson	Picture of the product

ADDRESS
42 Castro Way, Derrimut VIC 3026

PHONE
(03) 8390 6300

EMAIL
sales@zenmo.com.au

WEBSITE
www.zenmo.com.au