STAINLESS STEEL SINKS

Warranty information.

WARRANTY PERIOD

25 years	12 months
Manufacturer's warranty on the sink	Accessories, waste fittings and labour

ECT Global Pty Ltd (ABN 70 095 343 123), trading as Zenmo (ECT), provides a 25 year manufacturer's warranty on all Zenmo stainless steel sinks. It complies with the Competition and Consumer Act 2010 in Australia. The warranty is not transferable and covers the original purchaser of a product used in a domestic or residential setting and maintained in accordance with the cleaning instructions. The 25 year warranty is for the sink only. Other accessories, waste fittings and labour are covered for 12 months.

WARRANTY CONDITIONS

01 By installing the sink, the owner accepts that the product is free of blemishes or imperfections, including scratches, damage and discolouration.

02 Sink installation is the responsibility of the customer. We recommend it is done by a qualified installer, with all plumbing done by a licensed plumber.

03 The warranty starts from the date of purchase, providing the product has been installed in accordance with the manufacturer's installation instructions and used in a normal residential application.

04 The warranty only applies if a document proving the date of purchase is produced.

05 Any faults caused by defective production or materials will be repaired or replaced, at the sole discretion of ECT, either by repairing faulty components or by replacing the whole product with the same or an equivalent model. The balance of the warranty period from the original date of purchase will then apply.

ADDRESS
42 Castro Way, Derrimut VIC 3026

PHONE
(03) 8390 6300

EMAIL
sales@zenmo.com.au

WEBSITE
www.zenmo.com.au

STAINLESS STEEL SINKS

Care and cover.

WARRANTY CONDITIONS, CONTINUED

06	This warranty does not cover scratching, chipping, spotting, discolouration or tampering.
07	The warranty does not cover product removal or re-installation costs, visits and calls of specialised technicians, or costs borne by the customer due to the unavailability or non-use of the product.

NOT COVERED

01	02	03	04	05
Scratches	Chipping	Discolouration	Installation damage	Removal and re-installation costs

GENERAL CLEANING

Clean the sink daily to avoid a build-up of soap or mineral deposits, which tend to have an adverse effect on the appearance of the product. For daily cleaning, use an ordinary mild detergent and a soft cloth to rinse and dry the sink. Allowing water or cleaners to evaporate on metal will negatively impact the look of the sink, so dry the sink after each use.

01	Dry the sink after each use to avoid unwanted build-up.
02	Soft abrasive cleaners may be used when necessary (light-duty, blue pads). Strong abrasive cleaners will scratch and dull the surface (heavy-duty, green pads).
03	Never use steel soap pads, steel wool or wire brushes. Particles can adhere to a stainless steel sink surface and will eventually rust.

HOW TO MAKE A CLAIM

Email your proof of purchase to **sales@zenmo.com.au**. The warranty only applies if a document proving the date of purchase is produced.

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