



HEAD OFFICE:  
42 Castro Way  
Derrimut Vic 3026  
ABN: 70 095 343 123  
Tel: 03 8390 6300 Fax: 03 8390 6366  
EMAIL: [ect\\_service@outlook.com](mailto:ect_service@outlook.com) Website: [www.zenmo.com.au](http://www.zenmo.com.au)

## ***WARRANTY INFORMATION – BABY CHANGING STATION***

### **Warranty Exclusions**

- There is a failure to follow installation instructions
- Evidence cannot be provided that the goods were installed by a licensed tradesman.
- Product is used other than in with specifications.
- Harsh detergents or abrasive cleaners are used on any finishes of the Good.
- No adequate access to products, fittings and fixtures to undertake warranty repairs

### **Warranty Period**

We offer

- **2 Years** product replacement (Structure Only)
- **1 Year** parts & labour

Warranty Period above commences on the date of purchase or, where the Product is installed in a new building, the date of handover in the building's warranty period. For clarity, if the Product is installed in a building that is not a new building (for example as part of renovation work), the Warranty Period for that Product will commence on the date of purchase of that Product.

### **How to apply warranty**

Please email the following document to [ect\\_service@outlook.com](mailto:ect_service@outlook.com)

- Proof of purchase
- Evidence or proof of the goods was installed by a licensed tradesman.
- Picture of the product