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WARRANTY INFORMATION –ACRYLIC BATH TUBS

Important Information

- Inspecting the unit prior to installation is the responsibility of the installer or building contractor who acts on behalf of the user.
- They are responsible for ensuring the unit is free of defect or damage. In the event of a problem, the unit must not be installed. We are not responsible for failures or damage that could have been discovered, repaired, or avoided by proper inspection and testing prior to installation.
- Damage occurring in transit is the responsibility of the carrier. The user or installer **MUST** open the crate and inspect the unit for damage when it is delivered. If damage is discovered, it must be reported immediately to the seller and the carrier in writing, and an inspection requested. Failure of the carrier to respond should be reported to the seller and the carrier.

Warranty Period

We warrant bath shells against loss of water through the fiberglass laminate of the tub body as a result of a defect in materials and workmanship, for a period of **5** years from the purchase date. 1 year warranty on waste. The acrylic surface is warranted against cracking and chipping resulting from a defect in the acrylic surface material for a period of 5 years from the purchase date.

SCRATCHES ARE NOT COVERED UNDER WARRANTY.

LIMITATIONS AND EXCLUSIONS

- Our products must be installed by a fully insured and licensed plumber only. Installation of any our product by anyone other than fully insured and licensed plumber shall void warranty.
- This warranty does not cover any claim arising from abuse, misuse, negligence, accident, improper installation or operations on the part of the purchaser.
- This warranty is void if the subject to alteration, or if repairs are attempted by anyone other than an authorized agent of us.
- This warranty does not extend to plumbing or components installed by dealers, installers or by any party.
- We will not be liable for loss of use of the inconvenience, or any other incidental or consequential costs, expense or damages.
- use of cleaners containing abrasives, alcohol or other organic solvents, whether performed by a contractor, service company, or yourself, are excluded from this warranty.