

Installation and Warranty information –Tapware

(Please read this page before beginning the installation)

General information

- Prior to installing a tap, all pipes leading to the product must be flushed clean. Water pressure must be tested and limited to a pressure of **500 kpa or less**. An approved pressure reducing valve must be fitted if the pressure exceeds 500kpa.
- Always fit isolating taps to both hot and cold inlet connections in accordance with national plumbing code AS3500.
- Ensure hoses are not twisted or stretched and are not under tension. Hoses must not be bent to a radius less than 25mm when being installed.
- If the water temperature exceeds 80°C, an approved water tempering valve must be fitted.

Failure to comply with any of the above instructions will void all warranties.

Installation instruction

1. **Ensure all piping and hoses have been flushed.**
2. Fit the flexible inlet hoses. Ensure that the blue braided hose is connected to the right side of the tap and the red braided hose is connected to the left.
3. Position hoses through the hole in surface.
4. Place horseshoe (or nut), fixing clamp and washer to the underside of the surface.
5. Fit threaded studs through the clamp to the tap body and tighten firmly.
6. Connect the hoses to the isolation stop taps or similar valves (if previously fitted).
7. Turn on isolating stop taps and check for leaks.

Please note: As part of the warranty requirement this product must installed by a qualified plumber. Any warranty claim must provide a certificate of compliance with details of the installer and a receipt of purchase from the merchant providing the product.

Warranty information

- **Ceramic Cartridges carry a 25-year replacement warranty.**
- **PVD finishes carry 5-year replacement warranty (purchased after 01/01/2026)**
- **1 year on non-PVD finishes.**
- **All products provide a full 1 year in house labour warranty from date of purchase.**
- **All products must be cleaned with a soft cloth with soapy water, avoid waxes, solvents, abrasives, acids and other chemical based cleansers.**

ECT Global assures the purchaser of the product that it is free from faulty workmanship and materials. The warranty will only apply if this product is used for its intended purpose.

ECT Global offers this warranty separately from any warranties implied under the Trade Practices Act. This product replacement warranty does not seek to limit any rights that a consumer may exercise under the Trade Practices Act or complimentary state-based legislation.

The warranty will be void for any of the following reasons

- **The product has been damaged through misuse, neglect or accident.**
- **The product has not been used in accordance with any applicable instruction guide.**
- **The purchaser has attempted to modify or repair the product.**
- **The product is not installed by a Registered Plumber.**